



**Sonoma
Water**

Clean. Reliable. Essential. Every Day.

COVID-19 & LNU Lightning Wildfire

AFTER-ACTION REVIEW
SUMMARY



Water Contractor Coordination Calls

Purpose: Provide a regular forum for the exchange of information and development of action items as related to situational awareness, threats to facilities and infrastructure, and the impact on the public.

- Continuation of a productive process established during wildfires and PSPS events
- Reinforced the value and need for establishing Emergency Training & Coordination subcommittee
- Strengthened communications channels among participants



After Action Review at Sonoma Water

A comprehensive, multi-phased review process encompassing both the COVID-19 and LNU Wildfire Response and consisting of online surveys and virtual discussions. Includes feedback from:

- All Sonoma Water Employees
- Sonoma Water's EOC
- Water Contractors

Water Contractor Survey Focus Areas

- Effectiveness of coordination calls for sharing current information, best practices, and risk analysis
- Frequency and quality of communication
- Strengths and weaknesses
- Mitigation action recommendations

Findings from the Water Contractors AAR Survey

To Continue:

- Holding regular meetings during emergency incidents focused on situational awareness, threats to facilities and infrastructure, mutual aid, and public impact.

To Improve Upon:

- In the regular meetings, include better communication on **risk analysis & capacity/demand issues**.
- Focus on **mitigation**: system redundancies (generators, fuel, pumps, storage, etc.), vegetation clearing, fire vulnerability assessments, real time demand and production adjustments, improved weather reporting, and preparation of facilities/personnel for power outages (PSPS).
- Establish a **training and exercise program** with the Water Contractors (Current action item in the Emergency Training & Coordination Subcommittee)
- Develop a incident-based **conservation messaging plan** (Current action item in the Emergency Training & Coordination Subcommittee)



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